

# STEEL VALLEY NEWS

[www.steelvalleyfcu.org](http://www.steelvalleyfcu.org)

(216) 741-9430 or (877) 642-0128

September 30, 2016

## CREDIT UNION'S 50<sup>th</sup> ANNUAL MEETING



### PRIVACY NOTICE

Come and join Steel Valley Federal Credit Union's (SVFCU) 50th Annual Meeting on Wednesday, December 7th, 2016. We will celebrate this occasion at the:

**Steel valley Federal Credit Union**  
**3840 Pearl Rd**  
**Cleveland, Ohio 44109**

Located on the Corner of W. 25<sup>th</sup> and Denison.

Activities will include:

Refreshments	6:00 PM
Business Meeting	6:30 PM
Door Prizes	

Cost will be \$1.00 per primary member and \$2.00 per guest.

You must purchase your ticket for the refreshments prior to

December 5, 2016. Ticket purchases may be obtained from any branch office and are limited to the member and their guest. If you do not purchase a ticket you will not be allowed to participate in the refreshments or gain access to the meeting room prior to 6:00 PM.

There is no cost for attending the annual business meeting or participation in the door prizes.

**Only Members** as determined by the Membership Roster are eligible for door prizes. All members and their family are welcome to attend.

### ELECTIONS

Members that were nominated by the Nominating Committee: Open Position

This is for a three year term.

### Enclosed is our Privacy Notice Detecting Phony Requests

"Can I see some identification?" You've all heard it before and maybe even were a little put off by it. After all, you think, "I'm an honest person; don't I look honest?" But, that small request really is for your protection, especially when it comes to your financial business.

As a Steel Valley FCU member, you can expect your account information and transactions to remain confidential. While we're proud of the fact that we know many of our members, we need to take precautions. Perhaps one of our employees doesn't recognize you, especially when you call for information over the phone—again it's done for your protection. There are people—called information brokers—requesting account information under false identities or false pretenses and selling it to lawyers, debt collectors and private



investigators. Or they may pose as a credit union member who's misplaced an account number and use the information to take over the account.

So, especially if you call us, don't be surprised if we ask you to identify yourself with more than your Social Security number or mother's maiden name. We may ask for information only you as the account holder should know. For example, we may ask for your authorization code, similar to a personal identification number (PIN) attached to the account.

Remember, we're not trying to make things difficult for you. We're doing everything possible to prevent unscrupulous people from obtaining account information they have no right to. And you can bet our credit union personnel will report anyone they suspect is illegally trying to obtain account information. Your Steel Valley Federal Credit Union funds and account information are safe with us.



Use the credit union's website for the latest information and promotions. We are continually changing or adding to the "News and Events".



### WEBSITE



Steel Valley FCU is currently in the process of revising our Website. Date of completion: November 2016. The website will have a new look. It will be a very interactive site. Also, during this period we will be asking all our members that currently are enrolled in Home banking to re-register. It is imperative that you do this as soon as possible so that your services are connected.

### NEW APP



Along with the new Website, we will be introducing a Steel Valley FCU APP. More details to come.



